



Alex chatbot FAQs

What's a QR code?

A QR code is a visual way to store a web link. Open your camera and hover your phone over the QR code and a message will appear asking to follow the link or the link will open straight away.

Is my personal information safe?

Yes, we do not collect any personally identifiable information from you, unless you expressly agree to share this information in the chatbot. We do not share any information with any other parties and use it only for the purposes of managing your request.